



ANDOVER

TierPoint's data center in Andover is located 30 miles from Boston and less than 100 miles from three other TierPoint facilities. Convenient to three major highways and the New Hampshire border, this facility was purpose-built to a Tier III standard and houses one of our state-of-the-art multitenant cloud pods. Whether you need a server rack, a full cabinet, or a suite of customized managed services — our Andover facility has the IT professionals, security specifications, and resilient infrastructure designed to meet your business needs.

Our Commitment

Carrier Neutrality and Redundancy

With many on-net carriers, and cross connects to other carriers, you get access to the Internet bandwidth and connectivity of your choice.

Security

With 24x7x365 security, our Andover facility is monitored around the clock by on-site engineers and security systems. And our highly trained teams adhere to well-documented security processes.

Responsiveness and Expertise

Our data centers are supported by IT professionals focused on client success, responsiveness to client requirements, and who have the expertise and desire to help you achieve your goals.

Scalability

At TierPoint we scale with you. All our data centers are built to meet growing demands for Disaster Recovery, cloud services, and managed services.

Our Facility

National Reach

With one of the largest and most geographically diverse footprints in the nation, we deliver secure, reliable and connected infrastructure solutions.

Compliance

Our Andover facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

Low Latency

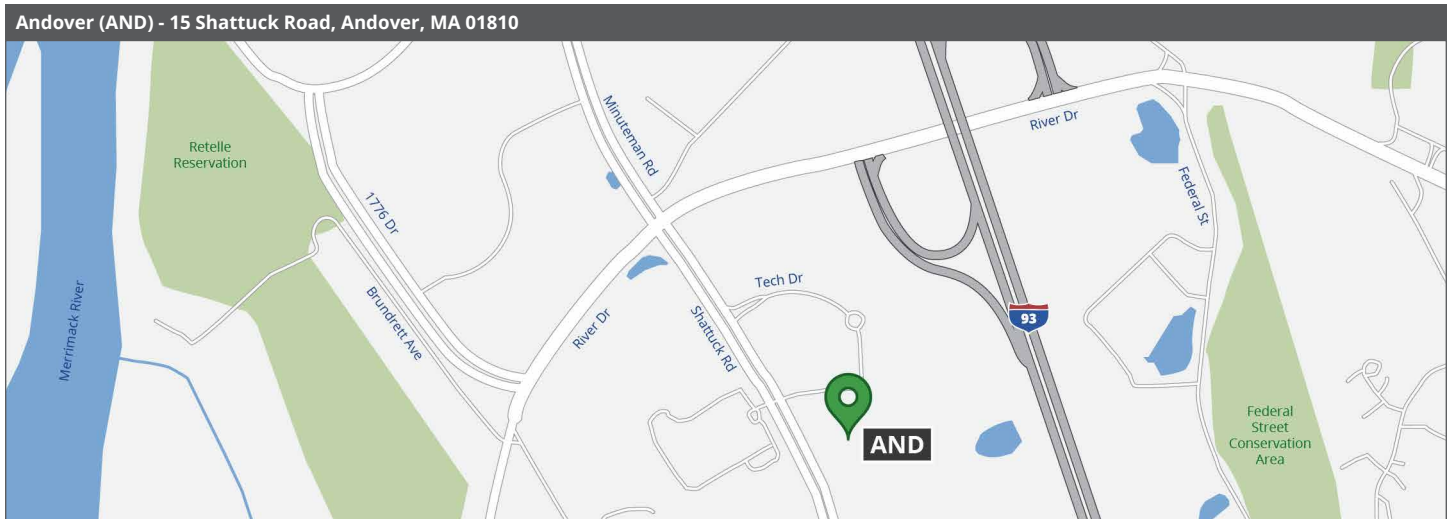
With multiple, diverse feeds via separate paths into the facility, you can achieve high performance and low latency.

Reliability

With (5) 1,400 horsepower Caterpillar 1000kW backup generators in an N+1 configuration, our Andover facility is designed to always be up and running. Your business applications are backed by a 100% uptime Service Level Agreement guarantee and supported by a local team of cloud certified IT professionals.

*PCI-DSS Attestation of Compliance on Requirements 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

Andover (AND)		
Space	Facility Size	92,700 square feet of data center space
	Deployments	Cabinets, cages and suites
	Power Availability	AC
	Business Continuity Seating	Business continuity workspaces available with substantial expansion opportunities
	On Site Support (EOC / SOC)	24x7x365 on-site support
Connectivity	Diversity	Diverse POEs, MDFs, and IDF's
	Carrier Availability	See our carrier list located at: connectpoint.tierpoint.com
	Cross Connects	Fiber, copper and coaxial
	Interfacility	ICX for up to 1Gbps Layer 2 connection from AND to any of our 40+ data centers
	Cloud On Ramps	CCX for up to 1Gbps dedicated connections to AWS, Azure, CTL, Megaport, or PCCW
Security	Access	Secure two-factor authentication including biometric systems
	Cameras / Video Surveillance	CCTV surveillance, with a minimum 90 days of retention
	Security Officers / On-site Personnel	24x7x365 electronic and on-site security qualified personnel
	Compliance	SSAE 18 SOC 2 Type II, PCI-DSS, GLBA, HIPAA, ITAR and EU-US
Reliability / Critical Systems	Utilities	2N A-side and B-side power distribution design
	Generators / Fuel Storage	(5) 1MW generators with (2) 15K underground storage tanks
	Uptime	100% Uptime SLA
	Operations	24x7 Remote Hands technical support
	UPS / PDU / RPP	True 2N UPS redundancy in each electrical system
	Mechanical	N+2 redundancy on HVAC units
	BMS Controls	Monitoring of all HVAC and electrical systems
Structure	Raised Floor / Clearance	21,000+ square feet gross raised floor space
	Loading Dock	Exterior 4' dock height
	Hardened Exterior	Concrete and steel construction
	Staging Area / Receiving	Staging area and receiving cage
Efficiency	Cooling	N+1 HVAC
	Electrical	2N electrical system with dual high-efficiency UPS system
	Life Safety	Dry preaction, Halon and Vesda
	Utility Power	Pad mounted 3,360kVA transformer for Utility 1; 3,750kVA transformer for Utility 2
	Monitoring	Monitoring and BMS temperature & humidity monitoring w/ Ignition System



Learn More

Find out how TierPoint can help with your cloud, colocation and managed services initiatives.

Call **844.267.3687**

Email **sales@tierpoint.com**

Visit **tierpoint.com**



About TierPoint

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of thousands of clients; more than 40 edge-capable data centers and 8 multitenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.

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